OVERVIEW

Subscription based HID Mobile Access Credentials are purchased from ISCS. The subscription-based fee is charged per license, containing credentials, which can be transferred between mobile phones when they are upgraded or between users which makes the total cost of ownership of the licenses on par with cards, tags or the previous, perpetual, Mobile Access program.

HID Mobile Access Credentials are installed on to the user's mobile phone allowing for easy on the go access, where you no longer require a physical card for user access you simply utilise the patented, HID, gesture technology that allows for door and gate access with a twist of the mobile handset. HID Mobile Access is compatible with iCLASS SE or multiCLASS SE® readers and HID's new signature range of SIGNO Readers.

Important Payment Information

- Licenses will not be refunded under any circumstance; Initial payment must be made in full.

- License subscriptions are automatically renewed base on the contract period via original payment method, HID will send an email reminder on a weekly basis, to the Origo Portal administrator, from 60 days before the renewal/payment expiry date.

- If a customer does not advise ISCS/HID of their cancellation, or the account is not paid before the expiry date, license functionality will become limited, and they will be cancelled after 60 days without notice.

FEATURES

General Features
- The credential will be conveniently stored on your mobile device
- NFC and BLE technologies are used to transmit credentials from your smart phone, tablet or Wearables
- Operation in 'Tap' or 'Twist and Go'
- User feedback via vibration and/or sound while in use
- Single vibration / "click"– successful read
- No vibration / no "click" – communication with the reader has failed (try again)
- Any device can have multiple credentials
- Uses SEOS rolling encryption for secure transmission of data
- Available with OSDP and Wiegand output

Subscription Features
- When a mobile is misplaced or replaced, the credential can be re-assigned to a new mobile device at no further cost using the same license
- When a user or staff member exits the company, a new credential can be easily issued via a new mobile ID to the new staff member using the same credential license
- Mobile credentials can be issued and revoked without limitation, and are billed based on the contract period

T100 License - holds Multiple Mobile Keys and up to 20 credentials - Suitable for Multi Tenancy applications

T050 License - holds One Mobile Key and One credential - Suitable for Single Tenancy applications

Subscription License

ITEM CODE	DESCRIPTION
H-MID-SUB-T100-NEW-1_YEAR	HID Mobile 12 month Credential User Subscription, New License, MOQ 20
H-MID-SUB-T100-NEW-3_YEAR	HID Mobile 36 month Credential User Subscription, New License, MOQ 20
H-MID-SUB-T050-NEW-1_YEAR-	HID Mobile 12 month Essentials Credential User Subscription, New License, MOQ 20
H-MID-SUB-T050-NEW-3_YEAR-	HID Mobile 36 month Essentials Credential User Subscription, New License, MOQ 20

Renewals/Additional Subscription License

ITEM CODE	DESCRIPTION
H-MID-SUB-T100-RENEW-1_YEAR	HID Mobile Renewal of 12 Month Credential User Subscription, User License, MOQ 20
H-MID-SUB-T100-RENEW-3_YEAR	HID Mobile Renewal of 36 Month Credential User Subscription, User License, MOQ 20
H-MID-SUB-T050-RENEW-1YEAR	HID Mobile Renewal of 12 Month Essentials Credential User Subscription License, MOQ 20
H-MID-SUB-T050-RENEW-3YEAR	HID Mobile Renewal of 36 Month Essentials Credential User Subscription License, MOQ 20

License subscription contract periods can be changed at renewal

H-MID-SUB-T100-ADD-1_YEAR	HID Mobile Additional 12 Month Pro-Rata Credential User Subscription, User License, MOQ 20
H-MID-SUB-T100-ADD-3_YEAR	HID Mobile Additional 36 Month Pro-Rata Credential User Subscription, User License, MOQ 20
H-MID-SUB-T050-ADD-1YEAR	HID Mobile Additional 12 Month Pro-Rata Essentials Credential User Subscription License, MOQ 20
H-MID-SUB-T050-ADD-3YEAR	HID Mobile Additional 36 Month Pro-Rata Essentials Credential User Subscription License, MOQ 20

Additional credentials are Pro-Rata based on the current subscription contract period

Additional Mobile Credentials

- Additional Mobile credentials can be ordered throughout any active contract period - MOQ 20
- Pro-rata billing is calculated from the original anniversary date from when mobile licenses were first issued to a customer's Origo Portal

HID Mobile Licenses - Apple Wallet

- Contact ISCS for more information on Apple Wallet licensing and applications

How to Create Your Own Portal

- Customer's need to create a temporary portal via the link:
- https://portal.origo.hidglobal.com/mobile-identities/#/
- ISCS's address must be under the delivery details to ensure there is no hold up with orders
- HID will provide them with a mobile key: MOBXXXX and Organisation ID: XXXX
- The Mobile key, Organisation ID, Organisation Name, Facility/Site code, Format and User range must be noted when placing orders so the credentials will appear in the portal
- All credential orders must be in multiples of 20, if not HID will not process the order & there will be lengthy delays

How to Load Customer's Mobile Key onto Signo Readers

- Download and install the HID reader Manager App via IOS or Android App stores
- Administrators of HID Origo's portal can issue the mobile key to the installers Manager App via email from the portal For more information visit -
  https://www.hidglobal.com/documents/hid-reader-manager-app-user-guide-android
  https://www.hidglobal.com/documents/hid-reader-manager-app-user-guide-ios

How to Load Customer's Mobile Key onto existing mobile ready iClass SE readers

- Contact ISCS to order a configuration card from HID using part number: HID-SEC9XCRDEMKY
- ISCS will require the customer's mobile key MOBXXXX before the order can be placed

The Perfection of Secure Identity

ISCS
Access Control Systems
& CCTV Solutions