

ZARA Safe Work Method Statement (AUS) / Job Hazard Analysis (NZ)



Address: 442-450 Auburn Road, Hawthorn, VIC, 3122 | 1300 889 210 WHSE-001 | (20 Apr 2021)

Cleaning of Kitchen A	PROBABILITY		CONSEQUENCE							
Contract:		Likelihood	Likelihood		Moderate (2)	Serious (3)	Major (4)	Catastrophi c (5)		
Site/Project:		Common or repeating occurrence	Almost Certain (5)	Medium 11	High 16	Extreme 20	Extreme 23	Extreme 25		
Work Area:				Known to occur, or, "it has happened"	Likely (4)	Low 7	Medium 12	High 17	Extreme 21	Extreme 24
Name:	Michelle Manzini Signature		Could occur	Possible (3)	Low 4	Medium 9	Medium 13	High 18	Extreme 22	
Position:	Safety and Compliance Manager Date 01/09/2023			Not likely to occur	Unlikely (2)	Low 2	Low 5	Medium 10	Medium 14	High 19
Revision Details:	Rev No.: 8	Rev Date:	Sep 2023	Practically Impossible	Rare (1)	Low 1	Low 3	Low 6	Low 8	Medium 15

	1. IDENTIFY THE JOB STEPS	2. ID THE HAZARDS	3. ASSESS RISK	4. ENGAGE RISK CONTROLS	5. RESIDUAL RISK	6. RESPONSIBILITY
STEP	JOB STEP	HAZARDS IDENTIFIED	RATING ABOVE	CONTROL MEASURES	RATING ABOVE	Position
		Cross Contamination	4, 4 = 21	Wear gloves and safety boots during Inspection of electrical cords for damage or deterioration Ensure that Colour Code Guidelines are followed	4, 3 = 17	Cleaner
1	Pick up equipment to conduct cleaning	Electrical shock from appliances or extension cord	4, 4 = 21	Switch off and unplug all portable electric appliances	4, 3 = 17	Cleaner
	activities (if required)	Muscle sprain and strain	3, 3 = 13	Ensure correct posture is maintained while perfroming tasks	3, 2 = 9	Cleaner
		Slip, trip and or fall	3, 3 = 13	Always be vigilant of surroundings whilst picking up equipment	3, 2 = 9	Cleaner
		Electrical shock from appliances or extension cord	4, 4 = 21	Wear gloves and safety boots during Inspection of electrical cords for damage or deterioration	4, 3 = 17	Cleaner
2	2 Wipe electrical appliances		4, 4 = 21	Switch off and unplug all portable electric appliances	4, 3 = 17	Cleaner
			4, 4 = 21	Never touch anything electrical appliances with wet hands or bare feet	4, 3 = 17	Cleaner

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STEP	JOB STEP	HAZARDS IDENTIFIED	RATING ABOVE	CONTROL MEASURES	RATING ABOVE	Position
			4, 4 = 21	Use only dry cloth for cleaning	4, 3 = 17	Cleaner
		Muscle sprain and strain	3, 2 = 9	Training of staff on correct way to position themselves (posture) during cleaning operation	3, 1 = 4	Cleaner
2	2. Deturn of annihones offer alconing	Muscle sprain and strain	3, 3 = 13	Training of staff on correct way to lift back pack vac and SWPs available for task	3, 2 = 9	Cleaner
3	Return of appliance after cleaning	Slip, trip and or fall	3, 3 = 13	Always be vigilant of surroundings whilst returning equipment/machinery to storage area	3, 2 = 9	Cleaner

TRAINING RE	QUIRED	TOOLS/EQUIF	PMENT/PPE REQUIRED	LICENCES	PERMITS/APPROVALS	REQUIRED	EQUIPMENT/MAINTE REQUI	
aining on correct post indling methods	ure and manual	Microfiber cloths	Trolley	Safety Inductio Site Specific in				
ining on ARA Colour	Code Guidelines	Safety Warning signs						
		Signs						
		Signs					<u></u>	30+
Gloves	Face mask	Eye protection	Hi-Vis Clothing	Appropriate footwear	Hearing protection	Protective clothing	Brim Hats	Sunscreen

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5. CONSULT								
Person(s) responsible for supervising/inspecting work to sign. Cleaners to sign when they have read, understood, is competent to do this task safely and agrees with the SWMS								
NAME	DATE	POSITION	SIGNATURE	NAME	DATE	POSITION	SIGNATURE	
1.				5.				
2.				6.				
3.				7.				
4.				8.				

6. APPROVAL									
To be signed by the FM or delegate once all field	To be signed by the FM or delegate once all fields of this form have been completed and all hazards have been eliminated or reduced as low as reasonably practicable.								
NAME	DATE	POSITION	SIGNATURE						

7. LEGISLATION / REGULATIONS REFERNCE ACT: NSW: Work Health and Safety Act 2011 Work Health and Safety Act 2011 Work Health and Safety Regulation 2011 Work Health and Safety Regulation 2017 QLD: Work Health and Safety (National Uniform Legislation) Act 2011 Work Health and Safety Act 2011 Work Health and Safety (National Uniform Legislation) Regulations 2011 Work Health and Safety Regulation 2011 Work Health and Safety Act 2012 Work Health and Safety Act 2012 Work Health and Safety Regulation 2012 Work Health and Safety Regulations 2012 Occupational Health and Safety Act 2004 Occupational Health and safety Regulations 2017

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8. CHANGE REGISTER						
Revision Number	Date	Change	Expiry			
4	July 2016	Nil change	June 2018			
5	July 2018	Minor amendments – Legislative/Regulatory reference, PPE images, inclusion of 'Change Register'.	June 2020			
6	July 2020	Nil change	June 2022			
7	September 2021	Refreshing of SWMS in alignment with the new BMS	August 2023			
8	September 2023	Nil change	August 2025			

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