General Waste
Empty all waste bins on a regualr basis and return to original location
Remove all waste to nominated disposal point for both general and recyclable waste
Damp wipe waste containers and disinfect as required, ensuring free from odour
Replace soiled/damaged plastic liners from stock
Floors Remove all loose material and other litter (staples, paper clips etc)
Full vacuum clean with approved brush action vacuum cleaner including under desks, workstations, tables and chairs. The floors are to remain in a clean and debris free state, frequency of full vacuuming is to be completed according to need to achieve this
Spot clean and marks, stains and spillages with approved cleaning agent. If the stain remains in the carpet, notify the Site Representative immediately
Vacuum with wand type cleaner along edges of walls, partitions, cabinets and workstations
Steam clean office carpet
Hard floor surfaces Thoroughly sweep/vacuum floors with particular attention to corners and edges
Wash with damp mop all hard floor surfaces to remove all marks, stains and spills
Machine buff to restore natural shine (Inc. 275 George St Level 30 limestone tiles)
General Cleaning
Spot clean finger marks and stains from all doors and glass partitions using microfiber cloth (up to 2 metres)
Remove dust and spillages from all exposed outer surfaces of desks, work surfaces, tables, chairs, cabinets, cupboards, counters, picture frames, ledges and any other
furniture using microfiber cloth
Wipe clean all desk surfaces
Complete clean of all entry doors including frames using a microfiber cloth
Remove dust, marks and spillages from all light switches, power points, walls, columns & partitions, skirting & picture frames using microfiber cloth (up to 2 metres)
Remove dust from exposed venetian blinds and/or vertical blinds
Remove dust from all high level partitions, frames, furniture, glazing, ledges and sills using microfiber cloth (above 2 metres)
Wipe clean all air conditioning supply air vents, return air vents and surrounding ceiling using microfiber cloth
Squeegee clean external glass doors
Squeegee clean external windows and framework
Squeegee clean all internal glass windows
Ensure exterior of the building is litter free
Clean all columns, light fittings, under eaves and verandas to ensure they are free of dust, marks, cobwebs, smudges and smears
High dusting of ledges, light fittings and tops of partitions and doors (above 2 metres)
Ensure cleaners room is stocked, clean and detergents & hazardous materials are labelled and stored appropriately
Steam clean all cloth office chairs
Kitchen Facilities and team rooms
Sweep/vacuum all kitchen floors and wash with damp mop to remove all marks, stains and spills
Wash clean benches and cupboards and replenish hand towels & soap as required
Ensure dishwashing cycle is run when dishwasher is full and once cycle its finished empty for next use
Clean and return all kitchen/catering equipment left in meeting rooms, conference rooms and desks to designated area
Replenish tea and coffee supplies in kitchen areas
Ensure coffee machines are emptied and clean ready for use the next day
Coffee machine descaling

27 Royd	Weekend Cleans Reduced 4hrs
Daily	Daily
Daily	N/A
Daily	Daily
Weekly	N/A
Annually	N/A
Daily	N/A
Daily	As required
Annually	N/A
Daily	N/A
Daily	As Required
Daily	As Required
Daily	N/A
Weekly	N/A
Monthly	N/A
Monthly	N/A
 Monthly Monthly	N/A
Weekly Monthly	N/A N/A
Monthly	N/A
Daily	Daily
Fortnightly	N/A
Fortnightly	N/A
Daily	N/A
 Annually	N/A
Daily	Daily
Daily Daily	Daily Daily
Daily	Daily
Daily	N/A
Daily	Daily
Daily	Daily
As required	As required

Ensure all cooking equipment (e.g. microwave, convection oven, and toaster) is wiped clean internally and externally.

Remove dust and marks from outside of refrigerators, dishwashers & other appliances and walls using microfiber cloth

Clean interior of refrigerators and dispose of spoilt foods

Clean light switches, GPO's and other switches including surrounds using microfiber cloth

Rotate milk when delivered to ensure milk expiring soonest is used first

Empty all waste bins and replace liners, clean and remove marks and stains from waste bins

Machine clean kitchen floors

Clean and wipe interior of cupboards using microfiber cloth

Dust & gentle wipe light diffusers and exhaust vents using microfiber cloth

Tenancy toilet and shower facilities

Clean and disinfect/sanitise pans, seats, lids, urinals, taps, all chrome fittings, pipes, door handles, mirrors, floors and basins. All surfaces must be left clean and streak free

Clean and disinfect all shower surfaces including floors, screens, curtains, partitions/walls, fittings, soap holders & drains. All surfaces must be left clean and streak free Mop wash clean and disinfect all floor surfaces with particular attention to corners and edges

Wash clean all sills and ledges

Remove marks from all doors, frames, partitions, wall tiles, light switches, power points, hand dryers and painted walls

Replenish soap, toilet paper, hand towels and sanitiser from stock

Empty sanitary bins

Empty waste bins and remove waste to nominated disposal point

Remove dust from ceiling air vents

High dusting of ledges, light fittings and tops of partitions and doors (above 2 metres)

Deep clean all toilet and shower areas including floors and tile walls

Adequate toilet requisites are to be kept at all times to ensure supply to service the premises. It is the responsibility of the contractor to ensure adequate stocks are held

Daily	As Required
Daily	N/A
Weekly	N/A
Weekly	N/A
Daily	N/A
Daily	Daily
Monthly	N/A
Monthly	N/A
Monthly	N/A
Daily	Daily
Weekly	Daily
Daily	Daily
Daily	N/A
Daily	N/A
Daily	Daily
fortnightly	N/A
Daily	Daily
Monthly	N/A
Fortnightly	N/A
6 - Monthly	N/A
As required	As required