

POL-013 - Quality Assurance Policy

Environmental Automation Pty Ltd Limited is committed to providing goods and services of the highest quality so as to meet and ideally go above and beyond the expectations of external and internal stakeholders.

This Quality Assurance Policy (Policy) sets out how Environmental Automation Pty Ltd upholds and maintain the highest quality and standards in business in accordance with Environmental Automation Pty Ltd's commitment to the continuous improvement of the quality of goods and services offered.

1 Quality assurance objectives

Environmental Automation Pty Ltd strives to: -

- a. ensure that contract requirements, client specifications and documentation are complied with, where applicable, and that goods or services are supplied to the satisfaction of clients;
- b. undertake contract works in accordance with relevant legislation, codes and standards where required under contract, in a cost effective and reliable manner; and
- c. ensure that delivery of quality goods and the performance of reliable services is within the scope of the requirements of clients and adhered to in a cost effective and reliable manner.

2 Quality management system

Environmental Automation Pty Ltd has a quality management system based on the ISO 9001:2015 standard which provides a framework for monitoring, measuring and improving the performance of services and quality of goods, and identifying opportunities for improvement through rigorous self-assessment.

3 Review

Environmental Automation Pty Ltd's managerial staff are responsible for reviewing the functionality of their Respective businesses throughout all stages of service and supply so as to ensure that quality assurance is met, and that continuous improvement strategies are adopted within the framework of Environmental Automation Pty Ltd's goals and objectives.

4 Performance

Environmental Automation Pty Ltd employees are required to perform their duties with professionalism, expertise, and in accordance with standard industry practices. Environmental Automation Pty Ltd's managerial staff and supervisory personnel are to actively support and promote quality assurance procedures and ensure its implementation and adherence by employees. Environmental Automation Pty Ltd encourages and supports its employees to promote quality assurance across goods and services supplied and to continuously endeavour to provide high quality and efficient goods and services.

5 Improvement

Environmental Automation Pty Ltd acknowledges the need to continuously improve the quality of goods and services and, where possible, to exceed above current standards of quality assurance. At all times, Environmental Automation Pty Ltd is dedicated to ensuring its offerings are 'the best of the best'.



Phil Harding, Managing Director

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